



FW: [redacted] 'iUniverse author faking "concerns"
From: [redacted]
To: [redacted]

Wednesday, January 13, 2010 2:34 PM

Date: Wed, 13 Jan 2010 13:38:45 -0500
To: [redacted]
From: Support2@publishamerica.com
Subject: [redacted] iUniverse author faking "concerns"

Stop the whining already. We don't know why other websites rate PublishAmerica the way they do, nor do we care. We are too busy servicing our 40,000 authors who come flocking to us in droves each day to benefit from a FREE opportunity that no other publisher in the entire country offers.

If you don't like that, that's too darn bad. If you have nothing better to share than these so-called concerns, get out of our way. Or go back to iUniverse where the occurrence of the name makes your "concerns" a tad suspect.

As for your other question, decent or not is in the eye of the beholder. If a book is well-written, the author is serious, and we have reason to believe that we can sell enough copies, we will publish it. Unless the content crosses certain lines of violence, hatred, or public welfare. We're not America's mainstream publisher. But we are most certainly America's number one Main Street publisher. Taking a risk on undiscovered talent every day, at zero expense to the author.

Yes, we miscalculate from time to time. We're carrying almost 10,000 titles that never broke even.

At that, are we done now?

Have a nice day,
PublishAmerica support
support@publishamerica.com

From: [redacted]
To: <lorettab@publishamerica.com>
Subject: RE: Author Questionnaire
Date: Sun, 27 Dec 2009 08:42:22 -0500

Ok, please answer these questions for me. Why does Publish America have an F rating on the Better Business Bureau website? And does Publish America actually review the manuscripts that come in before they decide to publish it to make sure it is decent or do they just everything?

Date: Thu, 24 Dec 2009 15:05:14 -0500
To: [redacted]

