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From: "Better Business Bureau" <baltimore.rw@bureaudata.com>

To:

Subject: BBB Complaint Case#36024675(Ref#85-32010985-36024675-13-8310)

Date: Wed, 25 Jun 2008 07:39:10 -0600 (MDT)

Complaint ID#: 36024675

Business Name: Publish America, LLLP

The Better Business Bureau has reviewed all correspondence in the above-mentioned complaint case.

Frequently the Better Business Bureau can resolve a disputed issue through arbitration; however both parties are currently unwilling to proceed with arbitration. With this in mind we have closed the complaint as disputed with the following definition: The parties could not provide sufficient information to support their positions nor agreeable to a make reasonable efforts toward resolving the issues of the dispute.

You can view the details of this complaint at the following web link:

<http://app.greatermd.bbb.org/complaint/view/36024675/c/jur7kp>

Sincerely,

Ricie Warren/BE
Trade Practices Specialist & Ad Review Coordinator
Dispute Resolution Department
410 347-3990 ext 3007
benders@greatermd.bbb.org

6/28/2008